

client satisfaction survey

Did the quality of your massage meet your expectations?

- Yes
- No

Was the massage therapist understanding of your needs?

- Yes
- No

Which reason most closely reflects why you seek massage therapy? Check all that apply.

- Stress relief
- Pain management
- Injury/Increased physical activity
- Other

How was the pressure during the massage session?

- Perfect
- Too hard
- Too light
- Other

Did the massage therapist address your areas of concern?

- Yes
- No
- Other

Do you consider massage therapy an important part of your health regimen?

- Yes
- No
- Other

Would you recommend [practice name] to your friends and or family?

- Yes
- No

Is my website easy to navigate?

- Yes
- No

How do you like to book your appointments?

- By phone.
- Online, where I can view the schedule for myself and determine which time and day is best for me.

How do you like to pay for your massage therapy services?

- Online through website before my session.
- Upfront at the massage therapy practice before my session.
- Upfront at the massage therapy practice after my session.

What price would you pay for monthly massage therapy sessions?

- \$65 per hour
- \$70 per hour
- \$75 per hour
- Other

How often would you like to receive a full body massage?

- 1x a month
- 1x every other month
- Twice per year
- Other

Please describe the best part of your massage experience?

Please describe what you would have changed about your massage experience?